



## Payment Plans for Every Kind of Life

FACTS Management is the nation's leading tuition payment plan provider for private and faith-based schools. We're honored to serve more than 7,000 schools nationwide—including yours.

## How We Help Families

FACTS allows families to budget their tuition, making private school much more accessible and affordable. Our process is simple, convenient, and secure.

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## Frequently Asked Questions

### Q. Is my information secure?

A. Yes. Your personal information, including payment information, is protected with the highest security standards in the industry.

### Q. When will my payments be due?

A. Your payment schedule is set by your school, and your financial institution will decide the time of day your payments are processed.

### Q. What happens when my payment falls on a weekend or a holiday?

A. Your payment will be processed on the next business day.

### Q. What happens if a payment is returned?

A. Returned payments may be subject to a [FACTS returned payment fee](#); watch for a returned payment notice for additional information.

### Q. Who should I call if I have questions or concerns about my payment plan?

A. FACTS is available 24/7 at 866.441.4637.

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**Customer Care Representatives are available to assist you at 866.441.4637.**

To learn more, visit us at: [FACTSmgt.com/payment-plans](https://FACTSmgt.com/payment-plans)

